

Refunds & Returns Policy

RETURNS VERSION ONE, TWO AND THREE

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

Several types of goods are exempt from being returned. Perishable goods such as food, flowers, newspapers or magazines cannot be returned. We also do not accept products that are intimate or sanitary goods, hazardous materials, or flammable liquids or gases.

To complete your return, we require a receipt or proof of purchase.

Please do not send your purchase back to the manufacturer.

There are certain situations where only partial refunds are granted: (if applicable)

* Any item that is returned more than 30 days after delivery

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

If you've done all this and you still have not received a refund, please contact us at orders@under-the-radar-product.co.uk.

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Exchanges (if applicable)

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We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email and send your item to Under The Radar Products, 61 Bridge Street, Kington, HR5 3DJ

Shipping

To return your product, you should mail your product to the address on our web site

You are responsible for paying your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping is deducted from your refund.

Depending on where you live, the time it takes for your exchanged product to reach you, may vary.

If you are shipping an item over £50, you should consider using a traceable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.

Agent opportunities are excluded from refunds and returns terms, terms on signed agent prospectus have their own return of investment terms.